

Volunteer Retail Assistants

Join the Fight for Sight Team!

At Fight for Sight, we're on a mission to save sight and change lives. Why not join us to make a difference to people living with vision loss.

We are looking for friendly and energetic volunteers to join our growing team where you will play a significant role in providing high quality customer service to our donors and customers and creating a positive and welcoming shopping experience for our local communities.

What You'll Be Doing:

- **Customer Service:** Greeting customers, handling transactions and ensuring that everyone receives a warm and welcome and exemplary customer service.
- **Gift Aid:** Talking to donors about the benefits of signing up to our Gift Aid scheme. Helping to reach weekly sign-up targets and processing Gift Aid donations.
- **Processing Donated Stock:** Sorting, steaming and pricing donated stock in accordance with our pricing guidelines. Identifying high value, rare and collectible items for our eCommerce department.
- **Visual Merchandising:** Creating eye catching seasonal and on trend window and shop displays to attract new and existing customers through our doors.

What You'll Gain:

- **Charity Retail Experience:** Gain valuable experience in one of the fastest growing sectors of retail.
- **Creative Skills:** Develop your creative skills and merchandising talents to create visually appealing window and shop displays.
- **Boost Your CV:** Gain relevant, real-world experience in the growing fields of sustainable fashion and charity retail.
- **Make an Impact:** Every sale helps raise vital funds for Fight for Sight's mission to prevent sight loss and support those living with visual impairments.

Who We're Looking For:

No specific experience is needed—just a passion for fashion, homeware, or unique collectables, a keen eye for detail, and a desire to contribute to a good cause. If you love vintage fashion, sustainability, or are looking to build your skills in retail, this is the perfect opportunity for you!

Why Fight for Sight?

- **Full Training:** We provide all the training you need to develop your skills and grow your confidence as a volunteer retail assistant.
- **Ongoing Support:** Work alongside a friendly, supportive team and receive ongoing guidance from our Shop and Volunteer Manager.
- **Out-of-Pocket Expenses Covered:** We reimburse agreed lunch and travel costs.
- **Professional References:** We'll provide a reference to help boost your career journey.
- **Flexible Hours:**
We know you're busy, so our volunteering shifts are flexible! You can commit to as little as **three hours per week**, and we'll work around your schedule.

Interested? Let's Chat!

If you're passionate about sustainable fashion, charity retail, or making a difference in the fight against sight loss, we'd love to hear from you!

Contact our Volunteer Manager at: volunteering@fightforsight.org.uk

This is a fantastic chance to not only boost your skills but also meet like-minded individuals and expand your professional network.

Join us to save sight and change lives and help make a real impact!